



TEXAS COMMISSION ON LAW ENFORCEMENT

Master Telecommunicator Proficiency Certification Requirements Chart

Commission Rules §221.1 and 221.3

Requirements

- an active license or appointment 221.1
- Basic Telecommunicator Certificate
- Intermediate Telecommunicator Certificate
- Advanced Telecommunicator Certificate
- 8 years of service
- 500 hours of training

AND (within the last six (6) months)

COURSES

EQUIVALENT

3812	TDD/TTY for Telecommunicators (within the last six (6) months)	412	TDD/TTY D.E.
		396	TRS & Emergency Technology
		397	Deaf Culture
		398	Crimes Against People with Disabilities
		399	Understanding ASL & Use of Interpreters
		400	Emergency Management for People with Disabilities
		401	Effective TTY Call Processing
		402	ADA Laws and Regulations

AND One course from each category or the equivalent, once during career.

COURSES

EQUIVALENT

Cultural Diversity

3939	Cultural Diversity	394	TCOLE Learning
		39393	DPS Cultural Diversity - Online
		3737	New Supervisor's Course (first time supervisor only)

Ethics

Equivalent

3920	Ethics in Law Enforcement	3925	Ethics for Law Enforcement D.E.
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Crisis Communications

Equivalent

2120	Crisis Communications Telecommunicators	420	Crisis Communications Telecommunicators D.E.
		1080	2019 Basic Telecommunicator Course

Spanish		Equivalent	
2109	Spanish for Law Enforcement	2110	Spanish for Law Enforcement D.E.
		2111	Spanish for Law Enforcement Test-Out
		22109	Spanish for Telecommunicators
		34003	Spanish for 911/Dispatch-On Patrol
		34001	Spanish for Law Enforcement-On Patrol

Once ALL requirements have been met the system updates your file.