

TEXAS COMMISSION ON LAW ENFORCEMENT

6330 E. Highway 290, Suite 200

Austin, Texas 78723-1035

<http://www.tcole.texas.gov>

Telecommunicator Proficiency Certification Requirements Chart

Commission Rules § 221.1 and 221.13

Beginning September 1, 2011 proficiency certificates will no longer be automatically generated and mailed to your appointing agency.

Advanced Telecommunicator Proficiency Certificate 221.13(c)

Requirements

an active license or appointment 221.(a)(2)

Basic Telecommunicator Certificate

Intermediate Telecommunicator Certificate

AND

4 years of service

240 hours of training

3812 TDD/TTY within the last six (6) months

Courses (once during career)

If telecommunicator certificate was issued or qualified on or after 1.01.2000,

all courses or equivalents must be completed (approved equivalents are listed)

3939 or 394 Cultural Diversity

OR

3737 New Supervisor's Course (first time supervisor only)

3920 or 3925 Law Enforcement Ethics

2120 Crisis Communications

2109 Spanish for Law Enforcement

OR

2110 Spanish for Law Enforcement Distance

2111 Spanish for Law Enforcement Test-Out

22109 Spanish for Telecommunicators

34003 Spanish for 911/Dispatch-On Patrol

34001 Spanish for Law Enforcement-On Patrol

1 of these 3

3802 TCIC/NCIC for Full Access Operators

3809 NLETS/TLETS

3811 TLETS/NLETS and TCIC/NCIC Basic Procedures